

VOICEPULSE INC.

Rd.

VoicePulse Inc.
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September 01, 2005

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Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

**Re: WC Dockets 05-196
Subscriber Acknowledgement Report (Sept 1, 2005)
VoicePulse Inc.**

Dear Ms. Dortch:

Please find here a “Subscriber Notification Report” submitted on behalf of VoicePulse Inc. Please send any questions or correspondence regarding this matter to the undersigned.

Regards,

Ravi Sakaria
VoicePulse Inc.

ravi.sakaria@voicepulse.com

VOICEPULSE INC.
SUBSCRIBER NOTIFICATION REPORT
(re: WC Docket No. 05-196 - September 1, 2005)

The purpose of this report is to provide the Commission with documentation regarding VoicePulse Inc.'s efforts to notify our subscribers about the E911 limitations of our service. This report is in reference to WC Docket No. 05-196 – September 1, 2005.

Actions

- As of September 1, 2005, 100% of VoicePulse's subscribers have been notified (via email and postal mail) of the limitations regarding E911 services when using our service. In addition, warning stickers have been mailed (via U.S. Postal Mail) to all customers.
- As of September 1, 2005, 97.9% of VoicePulse's subscribers have submitted affirmative acknowledgement. We estimate that 1% of customers will not send acknowledgement by September 28, 2005.
- VoicePulse plans to take the following actions before September 28, 2005 in an effort to obtain affirmative acknowledgement from the remaining customers:
 - Continue to deny access to the online Customer Account Center in a way that requires customers to read and affirmatively acknowledge that they understand that neither E911 nor 911 services are available with our service.
 - Re-send (via email) notifications once each week.
 - VoicePulse's Customer Service Agents will attempt to contact (via telephone) each customer to make them aware of the need to understand and acknowledge the notification.
- On September 28, 2005, VoicePulse intends to implement a "warm disconnect" to all subscribers who have not yet acknowledged the notification. Subscribers attempting to make an outgoing call will be greeted with a recording which provides notification regarding the limitations of our service in regards to E911. Customers who require further clarification will be able to select an option to be connected to a Customer Service agent for more information.

Contact Information

- The person responsible for VoicePulse Inc.'s compliance efforts regarding the *VoIP E911 Order* is:
 - Ravi Sakaria, President and CEO
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